

PROPANE PRESS

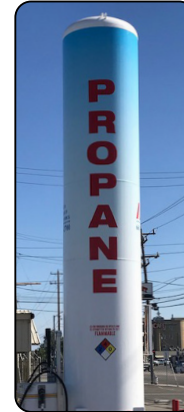
An Informative Newsletter for Delta Liquid Energy Customers

Winter 2023

Why the Cost of Propane Increases

And What Actions You Can Take to Save Money

Propane follows a consistent cycle; supply increases during the warm summer months and then drops off during the cold winter. There are a lot of elements that come into play for this, but there are some reliably consistent ones. Propane demand increases during the winter. Typically, the busiest time of year for propane is from October to April. The temperature drops, and more people use propane for heating. As more people use their propane appliances, the greater the impact it has on the supply. As demand increases, supply decreases and prices rise. The exact price change varies from year to year, but it is not uncommon for propane to cost two to three dollars more than what you see in the summer. This is why, in a few months, we'll be offering our two most popular payment plans again to help you save money. Simply choose the one that works best for you and contact your local office when the program opens in April.



1) If you buy your estimated winter propane use during the summer with our exclusive **Pre-Buy Program**, you could see significant savings instead of being at the whims of winter pricing. Since this program runs in the summer, the historically cheapest months, you can sign up to have a guaranteed propane supply for the winter at a locked-in price. Keep an eye out for the next Propane Press, which will include more information on how to sign up.

Even More Savings!

Governmental Assistance

Explore programs in your area to see what assistance you qualify for. For example, the State of California offers The Low-Income Energy Assistant Program (LIHEAP), which provides supplemental funding to cover energy bills.

Rebates and Incentives

There are quite a few rebate programs that run throughout the year. It's perfect for when you are looking to expand your propane system or get an upgrade.

**Act fast, some of these offers get claimed quickly*

2) We also offer a great way to budget for your annual propane expenses. Our **Level Monthly Payment Plan** is based on an estimate of your annual propane use and divided into 11 equal monthly installments. The 12th month is used to adjust for what the actual propane expense was versus what was actually paid.

Both the **Pre-Buy Program** and **Level Monthly Payment Plan** open for signups in **April**.

They are only open for a few months, so once you see that the programs are open, contact your office to get in and guarantee your price.

Another way to save: Did you know that you could receive a 10-cent per gallon discount when you pay your propane bill in full within 15 days of delivery? This offer is valid for bulk deliveries that refill your residential tank to the fixed liquid level gauge. There are a few restrictions, such as minimum delivery requirements, so please contact your customer service representative to see how you can participate.*

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Proposition 65, the Safe Drinking Water and Toxic Enforcement Act of 1986

To comply with Proposition 65 & the Safe Drinking Water and Toxic Enforcement Act of 1986, we are obliged to issue the following warning:

PROPANE contains chemicals known to the State of California to cause cancer, birth defects, or reproductive harm. State law requires us to warn you of the presence of these chemicals. Benzene, soot and formaldehyde are such chemicals. A trace amount of benzene may occur in propane, but will normally be consumed during combustion. Exposure can occur in and around oil fields, refineries, chemical plants, transport and storage operations, such as pipelines, marine terminals, tank trucks, and other facilities or equipment.

Exposure through leaking gas is possible. Soot and formaldehyde, byproducts of burning gas, are minimized by proper combustion. Delta Liquid Energy encourages all its customers to use propane safely. You should read and follow all use, care, and manufacturer instructions for propane appliances and equipment. Proper ventilation and frequent inspection of propane appliances and equipment are highly recommended.

Our service technicians are available to check and adjust your propane gas appliances. A warning odor is added to propane so that leaks of unburned gas can be quickly detected. If gas odor is detected, call us immediately.

Sources: U.S. Energy Information Administration

*This discount cannot be combined with the programs above

Propane Water Heaters

Experience an Elevated Spa Experience - From Your Own Home

Winter brings the cold and darkness, but it's not going to bring you down. You still go outside. You still get things done. Even if you step in a puddle or shovel snow until your feet are blue, you are unstoppable. But after all of that, it's time for you to take care of yourself. Taking a hot shower after a blistering cold day gets your blood pumping again. But if you have to sit there waiting for warm water that will never come, it's just endless disappointment.



Propane water heaters are all about satisfaction. Instant gratification is perfect for when you want hot water, and nothing delivers that like propane. The average propane water heater produces twice the amount per minute compared to an electric one. And they are fast, with near-immediate warm-up times.

Propane water heaters provide endless hot water and nearly endless benefits. When you compare the two energy sources from production to end use, propane produces less greenhouse gas emissions than electricity. This results in up to 50% energy cost savings when running a propane powered water heater instead of an electric model. Tankless water heaters are at the cutting edge of water heating technology. Thanks to their compact and efficient design, these can save you space while lasting longer than most other options.

Storage Water Heaters

These are the conventional water heaters. They have a storage tank that holds the water, and because of that, they take up a bit more space. That said, they are smaller than what electric water heaters need to produce the same amount of hot water. They are also Energy Star qualified. There are no electric storage water heaters that have this qualification.

Tankless Water Heaters

These are a great space-saving option due to their compact size and flexibility with where they can be placed. These can handle the outdoors, so some people choose to place their heater outside. They have the lowest cost of ownership and offer better performance than other types of water heaters, while also having a longer life. They can bring down energy costs while providing reliable hot water.

Rebates

If that wasn't enough, there are rebates that can help you upgrade your system. WPGA in California and Nevada Propane Dealers Association in Nevada both offer up to \$300 in rebates for storage or tankless propane heaters. If you'd prefer to work directly with your water heater provider, Rinnai has federal tax credit assistance, which can range from \$50 to \$400. All in all, getting a propane water heater has never been easier.

Sources: PERC, Energy Star, WPGA, Nevada Propane Dealers Association, Rinnai



Service Locations

San Luis Obispo County

1960 Ramada Drive
Paso Robles, CA 93446
(805) 239-0616

Santa Barbara County

755 S. Blosser Road
Santa Maria, CA 93458
(805) 925-6050

Ventura County

1620 Lemonwood Drive
Santa Paula, CA 93060
(805) 525-3311

Antelope Valley

42165 North Sierra Hwy.
Lancaster, CA 93535
(661) 940-3120

Kern County - Bakersfield

3400 Buck Owens Blvd.
Bakersfield, CA 93308
(661) 323-2700

Kern County - Lake Isabella

5100 Lake Isabella Blvd.
Lake Isabella, CA 93240
(760) 379-2050

Kern County - Tehachapi

1582 Goodrick Drive #6B
Tehachapi, CA 93561
(661) 771-0101

North Las Vegas

13995 Grand Valley Pkwy.
North Las Vegas, NV 89124
(702) 333-2502

Tulare County

321 E. Noble Ave., Bldg. A
Farmersville, CA 93223
(559) 592-9681

Carbon Monoxide

What it is and How to React to the Signs

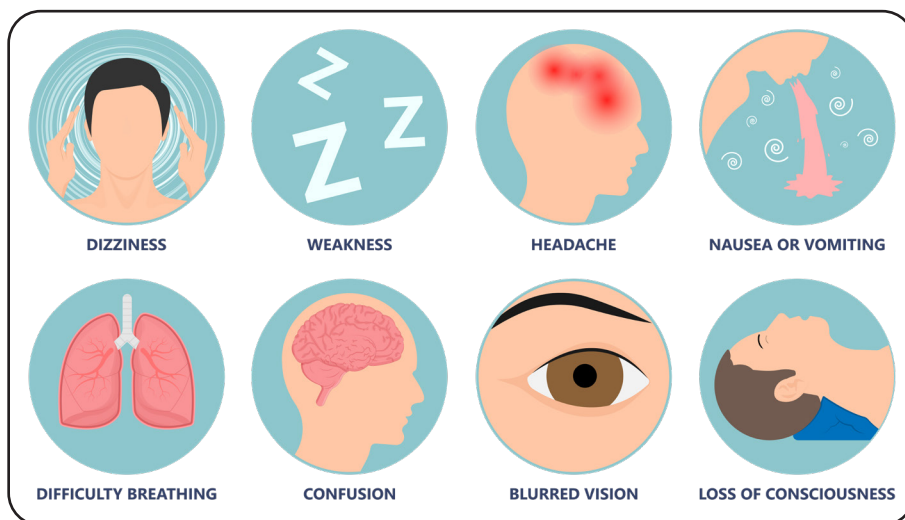
Carbon monoxide is a dangerous gas that can be released during the combustion process. It has no odor or color, which makes it all the more important to know the warning signs. While your propane system can release carbon monoxide during incomplete combustion, it is probably best known for being produced from vehicles.

Prevention

- Make sure you have a CO detector installed in your home.
- Have an annual safety check performed by your qualified DLE technician.
- Follow the safety guides for your appliances. For example, never use portable outdoor heaters, grills, or generators in enclosed spaces.
- Only use your appliances for their intended use, i.e., never use your stove or oven for heating your home.
- If repairs are needed on your propane system, contact DLE and do not attempt repairs on your own. Incorrect vent repairs, including but not limited to using tape or gum, can trap CO in your home.
- Make sure you ensure proper ventilation when using a vehicle. Never run it in an enclosed area, like a garage. Even if the door is only partially closed, it can be enough to trap CO and make it into a dangerous situation.

Signs:

- Symptoms are like the flu- headache, dizziness, weakness, upset stomach, vomiting, chest pain, and confusion.
- Blurred vision, loss of consciousness, and/or difficulty breathing.
- Infants, the elderly, and/or those with chronic heart disease, anemia, or breathing problems are the most susceptible to symptoms and complications due to exposure.
- Acute poisoning can result in permanent damage to parts of your body that require a lot of oxygen. For example, this includes your heart or brain.



Symptoms of Carbon Monoxide Poisoning

What To Do:

- If you suspect carbon monoxide is present, go outside immediately and call emergency services.
- Don't use any incendiary things, this includes but is not limited to lighters, burners, and turning on light switches.
- Maintain a safe distance from the residence until emergency services have confirmed it is safe to return.

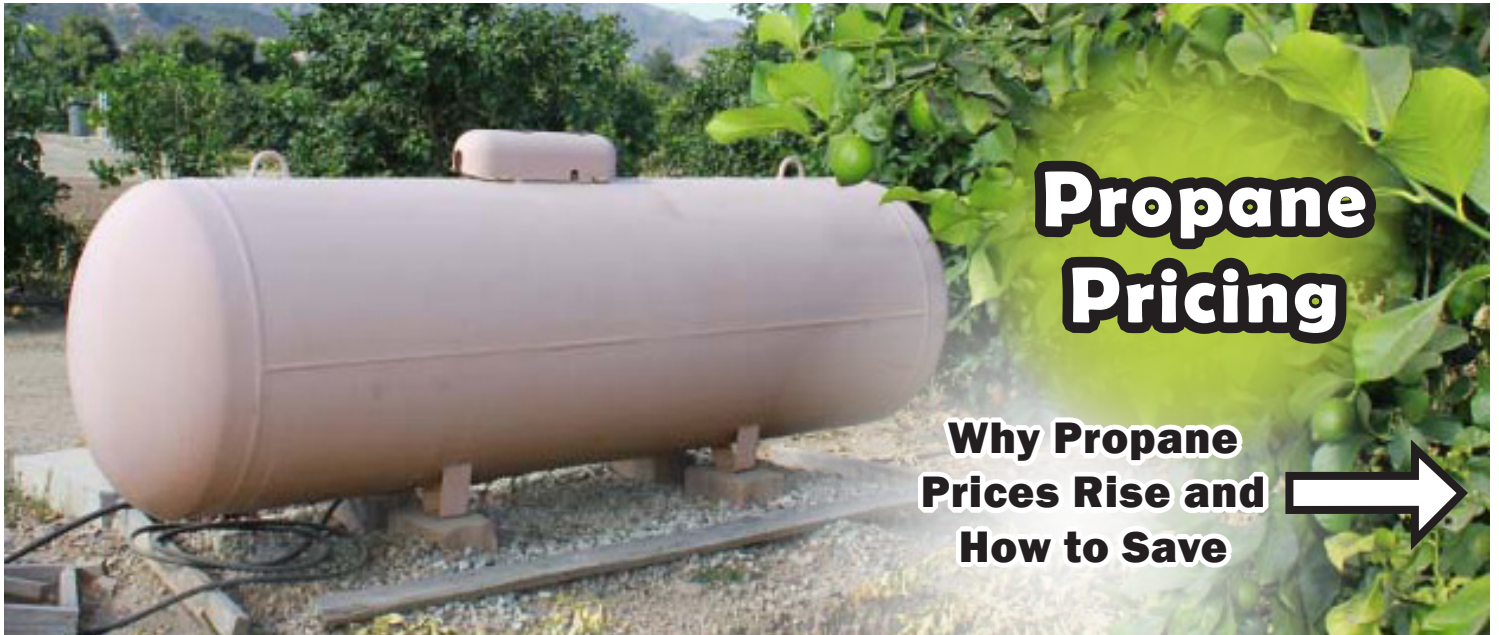
Sources: Centers for Disease Control and Prevention , United States Environmental Protection Agency

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Propane Pricing

Why Propane Prices Rise and How to Save



Reduce your Carbon Footprint!
Request to receive these newsletters electronically by
submitting your email at deltaliquidenergy.com

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